**VOLUNTEER EXIT QUESTIONNAIRE**

<Your organisation> is committed to continually improving the quality of the service offered to volunteers. As someone who has volunteered with us, we are interested in getting your views on your experience. This information will be used to inform our future work. Please be as honest as you can, in answering the following questions. All individual responses will be kept strictly confidential.

1. How long have you been volunteering with <your organisation>?

* 6 months or less
* 6 months – 2 years
* 2 years – 5 years
* More than 5 years

1. What volunteer role were you doing?

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1. Why are you leaving? (mark all that apply)

* My health
* Caring responsibilities i.e. family, friends
* I lost interest
* I am going to volunteer with another organisation
* Changing home / work circumstances
* I don’t have enough free time
* I was being asked to do too much
* I didn’t get asked to do the things I like to do
* I felt my efforts weren’t always appreciated
* Others (please specify)

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1. Would you recommend <your organisation> to other people who are interested in volunteering?

* Yes, definitely
* Yes, I think so
* No, I don’t think so
* No, Definitely not

1. How much do you agree or disagree with the following statements regarding your experience volunteering with <your organisation>?

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Definitely Agree | Tend to Agree | Tend to Disagree | Definitely Disagree |
| I met people and made friends |  |  |  |  |
| I got satisfaction from seeing the results |  |  |  |  |
| It gave me a sense of personal achievement |  |  |  |  |
| It broadened my experience of life |  |  |  |  |
| It gave me a chance to do things I’m good at |  |  |  |  |
| I really enjoyed it |  |  |  |  |
| It helped me to build confidence in myself |  |  |  |  |
| It gave me the chance to learn new skills |  |  |  |  |
| It increased my physical activity levels |  |  |  |  |
| My role turn out as I expected |  |  |  |  |
| I received adequate support to perform my role |  |  |  |  |
| I received enough training to perform my role |  |  |  |  |

1. Overall, how satisfied are you with the voluntary work that you were doing?

* Very Satisfied
* Satisfied
* Neither Satisfied nor Dissatisfied
* Dissatisfied
* Very Dissatisfied

1. What were the best things about volunteering with <your organisation>?

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1. Do you have any suggestions on how volunteering with <your organisation> could be improved i.e. support, training, management, communication, the role?

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Thank you for your comments.